

Person Specification

Role: Student Support Officer (First Aid/Medical)

Area	Essential	Desirable
Qualifications/Training	Appropriate qualification to demonstrate good literacy and numeracy skills; GCSE or equivalent in English and Mathematics at Grade C or above First Aid At Work or Paediatric First Aid Certificate	Qualification/training in administrative discipline
Experience	Experience in working in an educational or public service environment	Experience in working in an education environment Experience as first aider in school/School Nurse
Knowledge & Understanding	Knowledge of administrative/office processes and computer systems	Knowledge and understanding of the school environment and constraints
Skills & Abilities	Ability to communicate effectively both verbally and in writing Good interpersonal skills with both students and adults Ability to provide advice and guidance to students and staff Ability to work effectively to a high standard, on occasion under pressure Strong ICT skills for word processing, spreadsheets, database maintenance, email, Internet Good administrative and organisational skills Excellent communication skills (written and verbal)	

Attitudes & Approaches	Flexible and positive approach to work and committed team-player	Patience with students, staff, and parents and the ability to remain calm in difficult
	Enthusiasm for education and working in a school community	situations
	A friendly and supportive attitude towards students, staff, and other member of the school and wider community	
	Have the desire to learn and develop new knowledge and skills	
	Work in sympathy with the ethos and aims of Christ the King College	
	Have a sense of humour	